

MEDIATION PARTICIPATION SURVEY

Thank you for choosing the Mediation Center of Los Angeles independent panel Mediator to mediate your civil litigation dispute. We hope that your Mediator and the mediation process met your expectation. In order to maintain and improve the quality of our services, we request that you take a moment to answer a few brief questions about your experience. Your individual responses are confidential and will be aggregated with other responses under the program to help us evaluate our mediators and our overall program. Upon completion, please send to info@mediationLA.org

What was your involvement in the mediation?

Plaintiff Attorney Plaintiff Defendant Defendant Attorney Other _____

What type of case was this? Real Estate Personal Injury Commercial Employment Other

If other, describe the nature of the case: _____

Was the case settled through mediation? Yes or No

Was the dispute resolved after mediation but before trial? Yes No

Did the resolution of the dispute save any court appearances or trial dates? Yes No

Please specify: _____

Do you think the mediator acted in a professional, fair and unbiased manner? Yes or No

If no, please explain:

Do you think the mediator was knowledgeable about subject matter and issues presented and was helpful in getting the dispute resolved? Yes No

If no, please explain: _____

If applicable, do you think the online mediation process was helpful, efficient and saved time? Yes No

Were you satisfied with the services of the Valley Bar Mediation Center? Yes No

If no, please explain how service can be improved: _____

Other comments:

_____.

Name: _____

Address: _____

Phone: _____ Email: _____

Would you like to be contacted about your experience? Yes or No

Please return this completed Form by email to info@mediationla.org or mail to: Mediation Center of Los Angeles, 5567 Reseda, Tarzana, CA 91356 Attn: MCLA Mediation Administrator, Thank you.
