

DEVIN C. TUCKER

MEDIATOR SPECIALIZING IN FAMILY,
EMPLOYMENT AND EDUCATION-RELATED
CONFLICTS



CONTACT

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www.intentionalresolution.com

TEACHING

Instructor for the Beverly Hills Bar Association
40 Hour Mediation Training - Communication
in Mediation, Cross-Cultural Mediation and
University of Southern California Associate
Professor for Mediation Clinic

TYPE OF DISPUTES

FAMILY & CO-PARENTING MATTERS:

Divorce and legal separation, parenting
plans, custody agreements and
modifications, co-parenting disputes

EDUCATION & DISABILITY RELATED MATTERS:

School-based disputes, special
education and disability access issues,
family-education conflicts

EMPLOYMENT & WORKPLACE MATTERS::

FEHA matters, discrimination,
harassment, retaliation, disability,
wrongful termination, wage & hour

PANELS

Previously served on the following panels:
Alternative Resolution Centers (ARC)
Mediation Center of Los Angeles
Beverly Hills Bar Association
Centinela Youth Services
Levelheaded

LANGUAGES

Fluency in English and
Conversational Level Spanish

EDUCATION

MASTERS OF DISPUTE RESOLUTION

Pepperdine Law 2017-2019

BACHELOR OF ARTS, INTERNATIONAL BUSINESS

University of Southern California 2011-2015

PUBLICATIONS

- "California's new Family Law, are Lawyers Ready?" The Daily Journal, 2026.
- "Using traditional Japanese tea ceremonies to resolve disputes" Plaintiff Magazine, 2025.
- Author of "Breaking barriers to civil rights access through alternative dispute resolution," The Daily Journal, 2025
- Author of "Time, energy, and the use of traditional Japanese tea ceremonies for resolving disputes," The Daily Journal, 2023
- Author of "Preparing for Online Mediation with Zoom - The Room Where it Happened: An Inside View of Moving From In-Person to Virtual Mediation in a Split Second," CAALA Advocate, 2021
- Featured in "Mediation Center of LA provides Access to Justice," The Daily Journal (2025)

ORGANIZATIONS

International Academy of Mediators (Mentee),
Langston Bar Association (Member), Mexican
American Bar Association (Member), Black Women
Lawyers of Los Angeles (Member), Beverly Hills Bar
Association (Member & Mediation Board),
Consumer Attorneys of Los Angeles (Member),
Levelheaded (Advisory Board), Kids Managing
Conflict (Member)

DEVIN C. TUCKER

MEDIATOR & CONSULTANT SPECIALIZING IN EMPLOYMENT LAW



Devin Tucker is a private mediator specializing in family, employment, and education disputes, and the Founder of Intentional Resolution, a mediation firm she established in 2022. She currently serves as Director of Outreach & Engagement at the Mediation Center of Los Angeles, where she also instructs the Advanced Mediation Training Program in collaboration with the University of Southern California and teaches communication and cross-cultural mediation through the Beverly Hills Bar Association's 40-Hour Mediation Training. Devin began her mediation career working alongside renowned mediator Jeff Krivis on high-stakes cases, including California's largest employment verdict to date, and is a frequent writer and speaker on civil rights and the role of ADR in advancing access to justice.

PROFESSIONAL EXPERIENCE

INTENTIONAL RESOLUTION, Los Angeles, CA

Founder, Mediator, and Facilitator (June 2021 – Current)

As one of the few Black and woman-owned firms in the alternative dispute resolution space, I've built a strong client base by offering culturally competent, trustworthy, and procedurally informed services. Since 2021, I've focused on resolving workplace disputes, including cases involving labor issues, discrimination, sexual harassment, FEHA claims, wage and hour violations, severance agreements, wrongful termination, retaliation, disability accommodations, and class action suits. My services extend beyond mediation to include Ombudsman work, DEI trainings, workplace investigations, change management, morale and burnout assessments, and custom evaluations for organizations. I've also advised numerous firms on using Online Dispute Resolution (ODR), including designing custom CRM systems to streamline their processes.

MEDIATION CENTER OF LOS ANGELES, Los Angeles, CA

Mediator / Director of Outreach and Engagement (June 2021 – Current)

I serve as the lead director for court-referred mediation cases, managing over 3,000 annually in partnership with the Los Angeles Superior Court. My responsibilities include overseeing mediator relations, recruitment, HR functions, and compliance reporting. I take a people-first approach, supporting mediators, staff, and clients to ensure smooth and impactful operations. In 2024, I expanded the program through a collaboration with Legal Aid at Work, focusing on workplace dispute resolution for vulnerable communities. I also developed MCLA's internal complaint process, fostering transparency and improving workplace dynamics.

ALTERNATIVE RESOLUTION CENTERS, Los Angeles, CA

Mediator / Director of Diversity, Equity & Inclusion (June 2021 – February 2025)

I led DEI strategies to promote culturally responsive mediation and improve access for underrepresented communities. I worked to educate clients on the benefits of settlement and helped diversify the ADR field. Internally, I maintained relationships among ARC neutrals, staff, and clients—handling complaints, resolving disputes, and creating firm-wide initiatives that supported a healthier and more inclusive work environment.

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BOREN, OSHER & LUFTMAN, LLP, El Segundo, CA

Director of Operations (Apr 2019 – Dec 2019)

I oversaw operations across HR, client services, case management, and marketing. I developed internal protocols for conflict resolution and employee engagement, supporting a healthier workplace culture. Shadowing attorneys in client meetings offered direct insight into how employers can build effective systems to resolve workplace issues early and constructively.

ADLI LAW GROUP, P.C., Los Angeles, CA

Client Relations Manager (Dec 2017 – Apr 2019)

In this cross-office role spanning Los Angeles and New York, I supported HR and operations while focusing on talent acquisition, interdepartmental collaboration, and workplace conduct. I helped maintain communication between artists, vendors, and firm leadership, while managing budget approvals and team cohesion in a high-performance legal environment.

DEF JAM RECORDS, Los Angeles

Assistant, Sales & Distribution (Feb 2016 – Sept 2017)

I served as a bicoastal liaison between LA-based artists and New York management, managing expectations and resolving internal friction—developing early skills in conflict resolution within a fast-paced and high-pressure industry.

BERNHEIM LAW FIRM, Beverly Hills, CA

Legal Assistant (Aug 2010 – May 2015)

I supported attorneys with legal research, administrative work, and operations. This early exposure to the legal system helped shape my long-term focus on mediation and employment law.